



TERMS AND CONDITIONS OF HIRE

General

The 'Company' is Absolute Event Hire, a trading name of Top Hat Marquees Ltd. The 'Hirer' is any person or company who hires or has agreed to hire Goods from the Company.

'Goods or equipment' means goods provided by the Company in accordance with the Company's Terms and Conditions of hire.

Acceptance of Conditions

By completing and submitting the companies online booking form and ticking the acceptance of Terms and Conditions icon, the customer agrees to the companies below terms and conditions.

Any Contract between the customer and the company shall be on these Terms and conditions to the exclusion of all other terms and conditions.

1 – Retention of title

All goods remain the absolute property of the company and the customer undertakes not to sell, offer to sell, assign charge, pledge or underlet, lend or otherwise deal with the products unless agreed otherwise with the company.

2 – Booking & Payment

All advertised prices are exclusive of VAT or delivery

A 20% non-refundable deposit is required to reserve your booking with the outstanding balance due 14 days before your event. Once the invoice has been paid we cannot issue refunds on any items that are no longer required but can exchange items subject to stock.

Payment of invoices can be made either by BACS transfer or cheque. Absolute Event Hire do not hold Credit Card facilities.

3 – Cancellation

Once a booking has been confirmed the stock is reserved and therefore refused to any other events. Therefore, charges will be payable for any cancellation or decrease in numbers of a confirmed event and levied as follows:

Over 60 days prior to event, the deposit will be forfeited.

Less than 60 days 100% total hire charge

4 – Cover Loss or Damage of Hired Equipment

The Customer assumes complete responsibility for loss of or damage to the hire products (Other than fair wear and tear) from the time the equipment is collected from our premises or delivered at the venue/premises, until it is collected.

5 – Payment for Damaged or Missing Items

If any products are damaged beyond repair or go missing whilst on hire the company hold the right to invoice the customer to the amount of replacing the damaged/missing products with new products.

6 – Adverse Weather Conditions

We cannot accept responsibility for any of our items that are used outside should they be damaged, soiled or affected by weather conditions after we have left them. In the event of adverse weather conditions, it is the company's sole discretion on all outside products if to provide the hired items due to potential damage and safety. Therefore, no refunds are given for any items not used under such incidences or should be affected by weather.

7 – Venues

It is the hirers responsibility to make their venue fully aware of all items being hired and confirm with your venue that they allow said items.

If venues haven't been informed of items being hired and don't allow them when we deliver/courier them to the venue then no refunds can be offered.

8 – Hire Charges – Period of Hire

The hire charge for the products commences from the time that we deliver hired items, and continues until the equipment is collected. Unless agreed otherwise delivery will be the day before, or the morning of the event and collection will be the day after the event or within 3 days.

9 – Chairs

We will deliver the quantity of chairs that have been paid for.

If chairs are being hired to be used for a wedding ceremony please check with your venue to see if chairs are required for registrars.

We will deliver your chairs into your venue and leave them stacked ready for you/your venue to put out, if you require us to put your chairs out then this needs to be agreed with us beforehand.

10 – Delivery

A delivery charge will be calculated at a cost of £1.20 per mile from our base in Dorton, Bucks, with a minimum charge of £15. Extra charges will be applied for parking tickets, fines and all fees where ample parking has not been provided. Additional costs may be incurred for unsociable hours of delivery.

11 – Electrical Equipment

It is the hirers responsibility at all times to arrange a suitable electricity supply for the use of equipment. Under no circumstances should electrical equipment be used without being correctly earthed unless it is of double insulated construction. The hirer is responsible for complying with the requirements of the Electricity at Work Regulations 1989 during the period of hire.

12 – Liability

The company will not be responsible for and the hirer will indemnify the company against all claims for injury to persons or loss or damage to property howsoever caused unless it is proved that such injury or damage be caused by faulty material or negligence on the part of the company.

The Company does not accept liability for any delay or failure to provide services as a result of circumstances beyond its reasonable control e.g. extreme weather conditions.